### Tiered Pricing

A minimum quantity of 50 pipettes is required for onsite service. Clients must provide pipette tips for onsite calibration services. Please ensure that the setup is confirmed for the day/evening prior to the scheduled service event.

We offer flexible tier pricing based on the quantity of pipettes needing calibration for San Diego County customers.

<table>
<thead>
<tr>
<th>Tier Level</th>
<th>Quantity Range</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tier 1</td>
<td>50 to 100 pipettes</td>
<td>$350</td>
</tr>
<tr>
<td>Tier 2</td>
<td>101 to 150 pipettes</td>
<td>$400</td>
</tr>
<tr>
<td>Tier 3</td>
<td>151 to 200 pipettes</td>
<td>$500</td>
</tr>
</tbody>
</table>

### Service Includes

- **Leakage, Functional & Calibration Check**
  - Included
- **Preventive Maintenance (PM)**
  - n/a
- **As Found Readings**
  - 4x2
- **As Left Readings**
  - n/a
- **Calibration Report**
  - Included
- **Comprehensive CAL Label**
  - Included

### Step 2: Options

<table>
<thead>
<tr>
<th>Option Description</th>
<th>Included</th>
<th>Included</th>
<th>Included</th>
<th>Included</th>
</tr>
</thead>
<tbody>
<tr>
<td>3rd Point Reading</td>
<td>$5</td>
<td>$5</td>
<td>$7</td>
<td>$7</td>
</tr>
<tr>
<td>Extended 10x2 Readings (per channel)</td>
<td>$7</td>
<td>$7</td>
<td>$7</td>
<td>$7</td>
</tr>
<tr>
<td>Multi-Channel Readings (per channel)</td>
<td>$7</td>
<td>$7</td>
<td>$7</td>
<td>$7</td>
</tr>
<tr>
<td>GMP/GLP Calibration Certificate</td>
<td>$5</td>
<td>$5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DNA/RNA Decontamination (Per Pipette, in Lab Only)</td>
<td>ISO Cert</td>
<td>$15</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Step 3: Calibration Cycle

**MONTHS UNTIL NEXT CALIBRATION** (Default is 6 Months)

- 3 Months
- 6 Months
- 12 Months
- Custom

### Step 4: ONSITE CUSTOMER INFORMATION

- COMPANY NAME
- CUSTOMER NAME / DEPARTMENT
- ADDRESS
- CITY, STATE & ZIP CODE
- EMAIL / PHONE #

**BILL TO ADDRESS**

- Check if same as “SHIP TO ADDRESS”

- COMPANY NAME
- DEPARTMENT
- ADDRESS
- CITY, STATE & ZIP CODE

### Step 5: PAYMENT INFORMATION

- PO NUMBER OR CREDIT CARD NUMBER
- EXP DATE
- CVV Code
- *Please include a PDF copy of your PO

### Step 6: Signature

Pipettes were decontaminated from radioactive, chemical, and biohazardous materials with an appropriate solution. CNLS 11/30/23

**CUSTOMER SIGNATURE**

To ensure we’re fully prepared, please send a list of your equipment. Knowing the types, models, and other details will help our laboratory team plan effectively. Please send a photo of the workspace where the calibration will take place, this will help in planning for the balances and technicians.
Terms of Service

• For a more specific quote tailored to the pipette quantity and your location anywhere in the United States, please contact our sales team at Service@pipette.com.

• Simple repairs can be done onsite and recorded. However, if the repairs require more extensive work or parts, our trained technicians will bring the pipette/s to the lab for repairs, parts, and labor.

• Multichannel and small sizes such as 10 uL and 2 uL may be brought in-house for calibration due to the complexity of the pipette.

• If pipette fails Verification, maintenance service will be performed under Calibration Plus level.

• PM (Preventive Maintenance) includes new Seal & O-ring as specified by manufacturer, piston polishing, thorough inside & outside cleaning.

• The laboratory implements the shared risk approach, based on the binary simple acceptance decision rule, as defined in ILAC G8 when making compliance statements.

• Calibration Warranty: 90 days labor / 1 year installed parts. Warranty not included with verification service.

Service Offerings

• Onsite Calibration: Now Available! - Experience the convenience of onsite calibration.

• Tier Pricing for San Diego County- Exclusive pricing options for our San Diego customers.

• We offer multiple service centers, from the west coast to the east coast!

• Location and Calibration Quote - We serve customers across the United States. For a personalized quotation tailored to your needs, please contact us at service@pipette.com or call us at (800) 243-3232.

Special Instructions

CONTACT US FOR QUALER ACCESS TO MANAGE YOUR PIPETTES AND OTHER ASSETS FOR FREE!