

*Most Popular*

# Onsite Pipette Service Order Form

## Tiered Pricing

A minimum quantity of 50 pipettes is required for onsite service. Clients **must** provide pipette tips for onsite calibration services. Please ensure that the setup is confirmed for the day/evening prior to the scheduled service event. We offer flexible tier pricing based on the quantity of pipettes needing calibration for San Diego County customers.

*Tier 1: 50 to 100 pipettes - \$350  
Tier 2: 101 to 150 pipettes - \$400  
Tier 3: 151 to 200 pipettes - \$500*

## Step 4: ONSITE CUSTOMER INFORMATION

COMPANY NAME

CUSTOMER NAME / DEPARTMENT

ADDRESS

CITY, STATE & ZIP CODE

EMAIL / PHONE #

**BILL TO ADDRESS** ☐ Check if same as "SHIP TO ADDRESS"

COMPANY NAME

DEPARTMENT

ADDRESS

CITY, STATE & ZIP CODE

## Step 5: PAYMENT INFORMATION

PO NUMBER OR CREDIT CARD NUMBER

EXP DATE

☐ Master Card ☐ Visa ☐ Amex

**\*Please include a PDF copy of your PO** ☐ CVV Code

QUOTE NUMBER

MY QUALER ACCOUNT (optional)

Step 1: Select One Service Level	Verification*	Calibration	Calibration PLUS	Accredited (In Lab Only)
<b>Manual Single Channel Pipette</b>	\$30	\$43	\$49	\$60
<b>Electronic Single, Repeater, Dispenser</b>	\$31	\$49	\$54	\$63
<b>Motorized Controller</b>	\$31	\$49	N/A	N/A
<b>6 Channel Pipette</b> (manual/electronic)	\$51	\$51	\$57	\$130
<b>8 Channel Pipette</b> (manual/electronic)	\$51	\$74	\$80	\$165
<b>12 Channel Pipette</b> (manual/electronic)	\$51	\$86	\$92	\$200
<b>16 Channel Pipette</b> (manual/electronic)	\$51	\$97	\$103	\$235
<b>24 Channel Pipette</b> (manual/electronic)	\$51	\$109	\$115	\$270

## Service Includes

<b>Leakage, Functional &amp; Calibration Check</b>	Included	Included	Included	Included
<b>Preventive Maintenance (PM) **</b>	n/a	Included	Included	Included
<b>As Found Readings</b>	4x2	n/a	4x2	4x2
<b>As Left Readings</b>	n/a	4x2	4x2	10x2
<b>Calibration Report***</b>	Included	Included	Included	ISO Format
<b>Comprehensive CAL Label</b>	Included	included	Included	Included

## Step 2: Options

<b>3rd Point Reading</b>	<input type="checkbox"/> \$5	<input type="checkbox"/> \$10	<input type="checkbox"/> \$12
<b>Extended 10x2 Readings</b>	<input type="checkbox"/> \$5	<input type="checkbox"/> \$14	<input type="checkbox"/> \$7
<b>Multi-Channel Readings (per channel)</b>			
<i>As Found</i>		<input type="checkbox"/> \$7	<input type="checkbox"/> \$7
<i>As Left</i>	<input type="checkbox"/> \$7	<input type="checkbox"/> \$7	Included
• 3rd Point Reading (per channel)			
<i>As Found</i>		<input type="checkbox"/> \$7	<input type="checkbox"/> \$7
<i>As Left</i>	<input type="checkbox"/> \$7	<input type="checkbox"/> \$7	<input type="checkbox"/> \$7
• Extended 10x2 Readings (per channel)			
<i>As Found</i>		<input type="checkbox"/> \$7	<input type="checkbox"/> \$7
<i>As Left</i>	<input type="checkbox"/> \$7	<input type="checkbox"/> \$7	Included
<b>GMP/GLP Calibration Certificate</b>	<input type="checkbox"/> \$5	<input type="checkbox"/> \$5	ISO Cert
<b>DNA/RNA Decontamination (per pipette)</b>	<input type="checkbox"/> \$15	<input type="checkbox"/> \$15	<input type="checkbox"/> \$15

## Step 3: Calibration Cycle

MONTHS UNTIL NEXT CALIBRATION (Default is 6 Months)

☐ 3 Months ☐ 6 Months ☐ 12 Months ☐ Custom

**PIPETTE QUANTITY**

## Step 6: Signature

PIPETTES WERE DECONTAMINATED FROM RADIOACTIVE, CHEMICAL AND BIO HAZARDOUS MATERIALS WITH AN APPROPRIATE SOLUTION.

\_\_\_\_\_  
CUSTOMER SIGNATURE

*To ensure we're fully prepared, please send a list of your equipment. Knowing the types, models, and other details will help our laboratory team plan effectively. Please send a photo of the workspace where the calibration will take place, this will help in planning for the balances and technicians.*

## Terms of Service

- For a more specific quote tailored to the pipette quantity and your location anywhere in the United States, please contact our sales team at [Service@pipette.com](mailto:Service@pipette.com).
- Simple repairs can be done onsite and recorded. However, if the repairs require more extensive work or parts, our trained technicians will bring the pipette/s to the lab for repairs, parts, and labor.
- Multichannel and small sizes such as 10 uL and 2 uL may be brought in-house for calibration due to the complexity of the pipette.
- If pipette fails Verification, maintenance service will be performed under Calibration Plus level.
- PM (Preventive Maintenance) includes new Seal & O-ring as specified by manufacturer, piston polishing, thorough inside & outside cleaning.
- The laboratory implements the shared risk approach, based on the binary simple acceptance decision rule, as defined in ILAC G8 when making compliance statements
- Calibration Warranty: 90 days labor / 1 year installed parts. Warranty not included with verification service.

## Service Offerings

- Onsite Calibration: Now Available! - Experience the convenience of onsite calibration.
- Tier Pricing for San Diego County- Exclusive pricing options for our San Diego customers.
- We offer multiple service centers, from the west coast to the east coast!
- Location and Calibration Quote - We serve customers across the United States. For a personalized quotation tailored to your needs, please contact us at [service@pipette.com](mailto:service@pipette.com) or call us at (800) 243-3232.

## Special Instructions

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SHIP TO: **Pipette.com**

9477 Waples Street, Suite 120, San Diego, California 92121  
[www.Pipette.com](http://www.Pipette.com) | P: 1-800-243-3232 | F: 1-858-536-3342 | [info@pipette.com](mailto:info@pipette.com)  
7690 First Place, Suite D Oakwood Village, Ohio 44146  
[www.Pipette.com](http://www.Pipette.com) | P: 1-800-243-3232 | F: 1-858-536-3342 | [info@pipette.com](mailto:info@pipette.com)

Prices subject to change

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