

Most Popular

## Pipette Service Order Form

### Customer Information

FULL NAME

PHONE

E-MAIL

BILLING E-MAIL

**SHIP TO ADDRESS**  
COMPANY NAME

DEPARTMENT

ADDRESS

CITY, STATE & ZIP CODE

**BILL TO ADDRESS**  Check if same as "SHIP TO ADDRESS"

COMPANY NAME

DEPARTMENT

ADDRESS

CITY, STATE & ZIP CODE

**PAYMENT INFORMATION**

PO NUMBER OR CREDIT CARD NUMBER

EXP DATE  /   Master Card  Visa  Amex

CVV Code  Billing Zip Code

**\*Please include a PDF copy of your PO**

QUOTE NUMBER

MY QUALER ACCOUNT (optional)

MY PIPETTE.COM ACCOUNT (optional)

**Shipping/Handling Options**

USE MY CARRIER AND MY ACCOUNT # FOR SHIPPING  
Carrier  Account #

FREE 2-DAY FEDEX SHIPPING WITH QUANTITIES OF: 15 PLUS FOR CALIBRATION OR 20 PLUS FOR VERIFICATION for smaller quantities, shipping rates below apply:

Ground Shipping (one way)  \$15  
2nd Day Shipping  \$25  
Overnight Shipping (one way)  \$45  
Continental USA (other areas call for quote)

\*Rates shown above are based on Domestic Shipping Rates Only\*

| Select One Service Level                      | Verification*                 | Calibration                    | Calibration PLUS                          | Accredited                     |
|---|-------------------------------|--------------------------------|---|--------------------------------|
| <b>Manual Single Channel Pipette</b>          | <input type="checkbox"/> \$30 | <input type="checkbox"/> \$43  | <input checked="" type="checkbox"/> \$49  | <input type="checkbox"/> \$60  |
| <b>Electronic Single, Repeater, Dispenser</b> | <input type="checkbox"/> \$31 | <input type="checkbox"/> \$49  | <input checked="" type="checkbox"/> \$54  | <input type="checkbox"/> \$63  |
| <b>Motorized Controller</b>                   | <input type="checkbox"/> \$31 | <input type="checkbox"/> \$49  | <input checked="" type="checkbox"/> N/A   | <input type="checkbox"/> N/A   |
| <b>6 Channel Pipette (manual/electronic)</b>  | <input type="checkbox"/> \$51 | <input type="checkbox"/> \$51  | <input checked="" type="checkbox"/> \$57  | <input type="checkbox"/> \$130 |
| <b>8 Channel Pipette (manual/electronic)</b>  | <input type="checkbox"/> \$51 | <input type="checkbox"/> \$74  | <input checked="" type="checkbox"/> \$80  | <input type="checkbox"/> \$165 |
| <b>12 Channel Pipette (manual/electronic)</b> | <input type="checkbox"/> \$51 | <input type="checkbox"/> \$86  | <input checked="" type="checkbox"/> \$92  | <input type="checkbox"/> \$200 |
| <b>16 Channel Pipette (manual/electronic)</b> | <input type="checkbox"/> \$51 | <input type="checkbox"/> \$97  | <input checked="" type="checkbox"/> \$103 | <input type="checkbox"/> \$235 |
| <b>24 Channel Pipette (manual/electronic)</b> | <input type="checkbox"/> \$51 | <input type="checkbox"/> \$109 | <input checked="" type="checkbox"/> \$115 | <input type="checkbox"/> \$270 |

| Service Includes                                   | Verification* | Calibration | Calibration PLUS | Accredited |
|--|---------------|-------------|------------------|------------|
| <b>Leakage, Functional &amp; Calibration Check</b> | Included      | Included    | Included         | Included   |
| <b>Preventive Maintenance (PM) **</b>              | n/a           | Included    | Included         | Included   |
| <b>As Found Readings</b>                           | 4x2           | n/a         | 4x2              | 4x2        |
| <b>As Left Readings</b>                            | n/a           | 4x2         | 4x2              | 10x2       |
| <b>Calibration Report***</b>                       | Included      | Included    | Included         | ISO Format |
| <b>Comprehensive CAL Label</b>                     | Included      | included    | Included         | Included   |

| Options                                       | Verification*                 | Calibration                   | Calibration PLUS                         | Accredited                    |
|---|-------------------------------|-------------------------------|--|-------------------------------|
| <b>3rd Point Reading</b>                      | <input type="checkbox"/> \$5  | <input type="checkbox"/> \$5  | <input checked="" type="checkbox"/> \$10 | <input type="checkbox"/> \$12 |
| <b>Extended 10x2 Readings</b>                 | <input type="checkbox"/> \$5  | <input type="checkbox"/> \$5  | <input checked="" type="checkbox"/> \$14 | <input type="checkbox"/> \$7  |
| <b>Multi-Channel Readings (per channel)</b>   |                               |                               |  |                               |
| <i>As Found</i>                               |                               |                               | <input type="checkbox"/> \$7             | <input type="checkbox"/> \$7  |
| <i>As Left</i>                                | <input type="checkbox"/> \$7  | <input type="checkbox"/> \$7  | <input checked="" type="checkbox"/> \$7  | Included                      |
| • <i>3rd Point Reading (per channel)</i>      |                               |                               | <input type="checkbox"/> \$7             | <input type="checkbox"/> \$7  |
| <i>As Found</i>                               |                               |                               | <input type="checkbox"/> \$7             | <input type="checkbox"/> \$7  |
| <i>As Left</i>                                | <input type="checkbox"/> \$7  | <input type="checkbox"/> \$7  | <input checked="" type="checkbox"/> \$7  | <input type="checkbox"/> \$7  |
| • <i>Extended 10x2 Readings (per channel)</i> |                               |                               | <input type="checkbox"/> \$7             | <input type="checkbox"/> \$7  |
| <i>As Found</i>                               |                               |                               | <input type="checkbox"/> \$7             | <input type="checkbox"/> \$7  |
| <i>As Left</i>                                | <input type="checkbox"/> \$7  | <input type="checkbox"/> \$7  | <input checked="" type="checkbox"/> \$7  | Included                      |
| <b>GMP/GLP Calibration Certificate</b>        | <input type="checkbox"/> \$5  | <input type="checkbox"/> \$5  | <input checked="" type="checkbox"/> \$5  | ISO Cert                      |
| <b>DNA/RNA Decontamination (per pipette)</b>  | <input type="checkbox"/> \$15 | <input type="checkbox"/> \$15 | <input checked="" type="checkbox"/> \$15 | <input type="checkbox"/> \$15 |

\* If pipette fails Verification, maintenance service will be performed under Calibration Plus level.  
 \*\* PM (Preventive Maintenance) includes new Seal & O-ring as specified by manufacturer, piston polishing, thorough inside & outside cleaning.  
 \*\*\* Included with returned pipettes / Uncontrolled copy of GMP/GLP available online at no charge. The laboratory implements the shared risk approach, based on the binary simple acceptance decision rule, as defined in ILAC G8 when making compliance statements.

**Calibration Cycle**

MONTHS UNTIL NEXT CALIBRATION (Default is 6 Months)

3 Months  6 Months  12 Months  Custom

**PIPETTE QUANTITY**

- 24 HOUR SERVICE (\$10 Per Pipette), limit of 25 pipettes per order, over 25 pipettes, please contact service@pipette.com  
Transit time is not included, (business days only)
- Notify me if repairs exceed \$60 per pipette. Pipettes that require rare parts may be delayed.
- Paperless Account: Contact us for Qualer Access to Manage your pipettes and other assets for FREE!  
\*Calibration Warranty: 90 days labor / 1 year installed parts. Warranty not included with verification service.

**REQUIRED**

PIPETTES WERE DECONTAMINATED FROM RADIOACTIVE, CHEMICAL AND BIO HAZARDOUS MATERIALS WITH AN APPROPRIATE SOLUTION.

\_\_\_\_\_ CUSTOMER SIGNATURE

**PLEASE PRINT THIS FORM AND INCLUDE EQUIPMENT LIST WITH YOUR SHIPMENT**

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**Pipettes For Trade-In:**

| Model Number | Serial Number | User/ID/Notes |
|--------------|---------------|---------------|
|              |               |               |
|              |               |               |
|              |               |               |
|              |               |               |

**Customer Notes and/or Requirements to Meet Your Internal SOP's are Available on Request**

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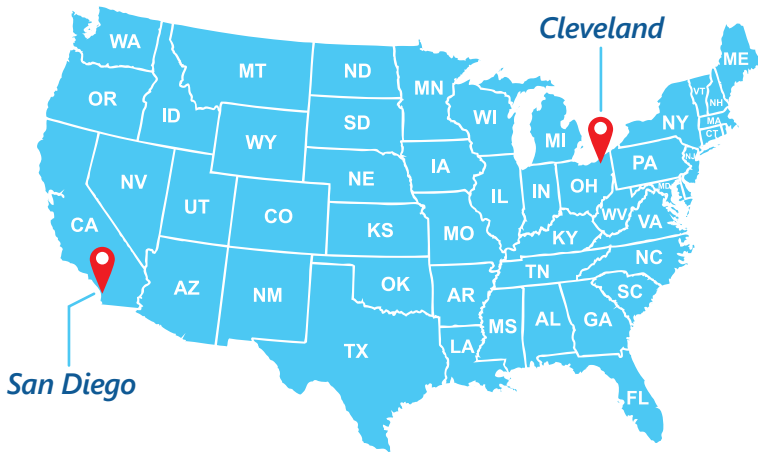
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**We have BIG news!**

*We have expanded and now have a calibration lab in Cleveland Ohio! This makes it easier and faster for us to service your pipettes and cuts down on shipping times to the eastern and central US!*

*Additional and customizable options such as multiple extra data points or readings are available. Please contact [service@pipette.com](mailto:service@pipette.com) or (800)243-3232 to expand your calibration service.*



CONTACT US FOR QUALER ACCESS TO MANAGE YOUR PIPETTES AND OTHER ASSETS FOR FREE!